



CLIFFE CONTRACTORS LIMITED

QUALITY POLICY STATEMENT

It is the policy of Cliffe Contractors Limited to produce and supply designs, work and services of high and consistent quality to interested parties. These will be in accordance with the Company's organisational goals and expectations that include the needs of interested parties.

The achievement of this high quality and consistency calls for a systematic and disciplined approach by all employees in all activities associated with the Customer's accepted order according to the principles of Quality Assurance.

Cliffe Contractors Limited Quality Manual defines the management organisation responsible for quality, which, through periodic management reviews, ensures the suitability, achievement and maintenance of the Company's quality objectives as defined in the Quality Manual and Operating Procedures. The Quality Management System implemented is defined by BS EN ISO 9001:2015.

All operations shall be carried out as defined in the manual and deviation from the procedures must be first notified to the Quality Manager. The Commercial Director is responsible for approval of all changes to procedures prior to implementation.

It is part of the Company's training programme that this policy is understood, implemented and maintained at all levels in the organisation. Copies of the policy will be available to staff as part of the Company's training programme and to relevant interested parties upon request.

The Company is committed to continual improvements of its Q.A. system.

This statement represents my commitment, on behalf of Cliffe Contractors Limited to the Quality Policy.

Signed: on behalf of Cliffe Contractors Limited

Managing Director